

## New York

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## STATE PLAN UNDER TITLE XIX OF THE SOCIAL SECURITY ACT

## ELIGIBILITY CONDITIONS AND REQUIREMENTS

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**Survey and Certification Education Program**


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The State has in effect the following survey and certification periodic educational program for the staff and residents (and their representatives) of nursing facilities in order to present current regulations, procedures, and policies.

- Health Facility Memorandums – The Health Department’s medium for issuing items in the New York State Official Compilation of Codes, Rules and Regulations, and written information on policy and procedures of concern to certified health facilities.
- Bureau of Long Term Care Staff conduct seminars and training for facility providers.
- The Health Department contracts with private vendors to present programs to providers.
- The survey process includes surveyors meeting with the facility’s resident council.
- Ongoing communication occurs between the Bureau of Long Term Care and the State Ombudsman Office.
- Bureau of Long Term Care Staff meet with the provider associations regarding specific issues on policies and regulations.
- Bureau of Long Term Care Staff are available by telephone to answer specific provider questions.

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