

There is an enhancement to the Public Goods Pool Web Application.

Payors will now be able to electronically submit Attachment DOH-4403, Third Party Administrator (TPA) or Administrative Services Only (ASO) Status Change form. This form is required to be filed by an electing payor if they switch from one electing TPA to another, or add an additional electing TPA. This application is secure and will require that the payor have a Userid and password.

To access this new option, please visit our secure website at www.hcrapools.org.

On the left side of the screen:

Click on: Health Care Reform Act (HCRA)

Click on: "Payor Options"

Enter your Userid and password

Select "Third Party Administrators (TPA) Status Change" option.

If you wish to obtain a Userid and password, submit an DOH-4264, Electronic Filing User ID Application to the Office of Pool Administration. This form can be found on the "Documentation and Forms" link on the HCRA main page.

Should you have any questions concerning the above, please contact the Electronic Help Desk at (315) 671-3800 or by email at webpools@hcrapools.org.